

Media Release

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BANK WORKERS EXPOSED TO SECURITY AND PRIVACY RISKS AS PERSONNEL RECORDS SENT OFF SHORE

The Finance Sector Union has warned that 24,000 NAB staff are at risk of having their own sensitive banking details and employment records sent off shore after the bank confirmed that 75 pay roll and personnel support jobs will be put out to tender.

NAB has embarked on an aggressive drive to offshore hundreds of jobs over the past few months, with over 300 having already left, or been earmarked to leave Melbourne for India and hundreds more still under review.

FSU National Secretary Paul Schroder called on NAB staff to sign a petition asking the bank to obtain their express permission before allowing personal details to be accessed and processed by third parties off shore.

“This latest move by NAB is a double whammy for staff. Not only will some staff lose their jobs if Australian jobs and skills are sent offshore – but the personal banking details and employment information of all of NAB’s remaining staff could go as well,” said Mr Schroder.

“Bank customers have long shown their concerns about their sensitive personal information being accessed offshore.”

“Now it’s time for NAB staff to ensure the bank treats their employment records, bank accounts, review outcomes, leave records and personal pay roll details with respect – and allow staff to decide if they want their sensitive personal information accessed by third parties here or off shore.”

The 75 jobs being tendered include payroll functions, HR help desk and data entry based in Melbourne. A further 50 jobs in People Services are also under review bringing the total jobs involved in this latest announcement to 125.

ENDS

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For information on which banks are off-shoring work go to www.bankcheck.net.au